

WELCOME TO KINDERMUSIK!

Welcome to Kindermusik of Cambridge/KW, now in our 22nd year!

Please make note of the start date of your child's first class, which can be found in the subject line of this email.

Kindermusik is so much more than just a music class and we want you to get the most from your experience with us. Please take the time to read this important letter and print a copy for future reference.

PROGRAM-SPECIFIC INFORMATION (VERY IMPORTANT):

Please select from the list, below, the program in which your child is enrolled this semester and click on the link to read specific information, which outlines expectations and tips for success. It is a good idea to keep a hard copy of this information for future reference.

[Peek-a-boo, I Love You](#) (babies)

[Splash](#) (toddlers)

[Creatures at the Ocean](#) (toddlers)

[Carnival of Music](#) (preschoolers)

[Confetti Days](#) (preschoolers)

[Around the World, Cambridge](#) (school-age)

[Around the World, Waterloo](#) (school-age)

Parents of children age 3 and above will need to print, complete and bring a copy of the [Emergency & Transportation Form](#) to the first class, if new to the program or if information has changed from last semester. Multiple children can be put on the same form.

All parents should print a copy of our [Infectious Illness Policy](#) and keep it for future reference.

COMMUNICATION

Cambridge Studio: Your Family Folder, located on the table in the Kindermusik waiting room, is our primary means of communicating with you during the semester. Kindly check it each time you come in to the studio.

Waterloo Studio: Communications and information will be distributed in class or will be available for pick up in the Kindermusik waiting room. Class-related questions or messages for your child's teacher should be left at the Waterloo studio: **519-725-1234** or email: kw@kindermusikcambridge.com.

All other inquiries for both locations should be directed to the main office: **519-622-5702** or email: info@kindermusik.ca

We value you and your feedback! Sometime during the semester, Kindermusik International will be sending you a brief survey that has only 3 questions. Please take a moment to share your thoughts. The results of the survey will allow us to take all feedback into consideration as we constantly strive to improve our offerings for you and your children. Think of it as an opportunity to improve upon the

investment you're already making in your child. Your time and effort is very much appreciated and will be rewarded with 3 free music downloads from Kindermusik Online Store!

Don't forget to visit our [blog](#) on a regular basis and search the archives. This is where we post news and announcements, as well as informative articles and fun stuff. We invite your comments, feedback and articles.

STUDIO LOCATIONS:

Waterloo classes take place in the **Waterloo Music Building** at [3 Regina Street North](#). Free, 2-hour parking is available in the municipal lot beside the old train station/Paul Puncher on Regina Street, or along Dupont Street.

Cambridge classes take place at [2-180 Sheldon Drive](#).

New...Gathering Time in all classes! You and your children can come right into the classroom when you get here. We'll have something fun for you to explore while you socialize with the other families in your class. If you have children in concurrent classes, bring them into one Gathering Time and the teacher will come and get them when it's time to start class.

PAYMENT POLICIES:

Full payment (either post-dated or prepaid) is required on or before the first day of class.

Our Satisfaction Guarantee: If you aren't completely happy with your Kindermusik experience after attending the first three consecutive classes, we'll refund or credit all fees except for the cost of Home Materials, which are yours to keep and enjoy.

In the event of a **cancellation**, there are no refunds for At-Home Materials that have been prepared for class or opened. Any refund on tuition will be effective the date of cancellation. After the third class, tuition refunds will be subject to a \$25 cancellation fee unless the client requests a credit on their account in lieu of a refund.

Your teacher will be able to answer or direct any questions you may have, as well as collect any outstanding payments.

We're looking forward to a magical, musical summer with you and your family!