



## Welcome!

Welcome to Kindermusik of Cambridge/KW, established in 1987, and recognized in the top 1% of Kindermusik programs worldwide. Our studios are located at 2-180 Sheldon Drive in Cambridge and at 900 Guelph Street in Kitchener (links to maps can be found, below).

Fall semester begins the week of September 12, 2009. Spring semester begins the week of January 22, 2010. You will receive an email from our office prior to the start of classes with the exact date and time of your child's first class.

Kindermusik is so much more than just a music class and we want you to get the most from your experience with us. Please take the time to read this important letter and print a copy for future reference.

### **Program-Specific Information (VERY IMPORTANT):**

Please select from the list, below, the program in which your child is enrolled this semester and click on the link to read specific information, which outlines expectations and tips for success. It is a good idea to keep a hard copy of this information for future reference.

[Kindermusik Village](#) (infant to 17 months)

[Kindermusik Our Time](#) (18 months to 3 years)

[Kindermusik Imagine That!](#) (3 & 4 year olds)

Kindermusik for the Young Child, [Semesters 1 and 3](#) (fall) / [Semesters 2 and 4](#) (spring)

[Kindermusik Family Time](#) (infants to 7 year olds)

[Kindermusik Sign & Sing](#) (6 months to 3 years)

Parents of children age 3 and above will need to print, complete and bring a copy of the [Emergency & Transportation Form](#) to the first class, if new to the program or if information has changed from last semester. Multiple children can be put on the same form.

All parents should print a copy of our [Infectious Illness Policy](#) and keep it for future reference.

### **Communication**

Communications and information will be distributed by email, in class, or will be available for pick up in the Kindermusik waiting room. Class-related questions or messages for your child's teacher should be left at the studio:

**KW: 519-603-0144** or email: [kw@kindermusikcambridge.com](mailto:kw@kindermusikcambridge.com)

**CAMBRIDGE: 519-622-5702** or email: [info@kindermusik.ca](mailto:info@kindermusik.ca)

All other inquiries for both locations should be directed to the main office: **519-622-5702** or email: [info@kindermusik.ca](mailto:info@kindermusik.ca)

## Studio Locations:

**KW classes**... take place at [900 Guelph Street](#) in Kitchener.

**Cambridge classes** take place at [2-180 Sheldon Drive](#) in Cambridge.

**Gathering Time in all classes!** You and your children can come right into the classroom when you get here. We'll have something fun for you to explore while you socialize with the other families in your class. If you have children in concurrent classes, bring them into one Gathering Time and the teacher will come and get them when it's time to start class.

## Payment Policies:

Full payment (either post-dated or prepaid) is required on or before the first day of class.

**Our Satisfaction Guarantee:** If you aren't completely happy with your Kindermusik experience after attending the first three consecutive classes, we'll refund or credit all fees except for the cost of Home Materials, which are yours to keep and enjoy.

In the event of a **cancellation**, there are no refunds for At-Home Materials that have been prepared for class or opened. Any refund on tuition will be effective the date of cancellation. After the third class, tuition refunds will be subject to a \$25 cancellation fee unless the client requests a credit on their account in lieu of a refund.

Your teacher will be able to answer or direct any questions you may have, as well as collect any outstanding payments.

## Other Stuff:

### Shop

Both of our studios feature an onsite store for all your Kindermusik shopping needs. Love those jingle bells we play in class? Want to play peekaboo scarves with your child at home? Looking for great music, educational toys and books? Shop right at the studio!

### Let us know how you feel

We value you and your feedback! Sometime during the semester, Kindermusik International will be sending you a brief survey that has only 3 questions. Please take a moment to share your thoughts. The results of the survey will allow us to take all feedback into consideration as we constantly strive to improve our offerings for you and your children. Think of it as an opportunity to improve upon the investment you're already making in your child. Your time and effort is very much appreciated and will be rewarded with 3 free music downloads from the Kindermusik Online Store!

### Visit our Blog!

Don't forget to visit our [blog](#) on a regular basis and search the archives. This is where we post news and announcements, as well as informative articles and fun stuff. We invite your comments, feedback and articles.

### Become a FAN!

We're on [Facebook](#) and Twitter...@kindermusikcamb.

**We're looking forward to a magical, musical year with you and your family!**